

SAFEGUARDING OUR CHURCH COMMUNITY - Reporting Pathways

Safe Ministry Helpline

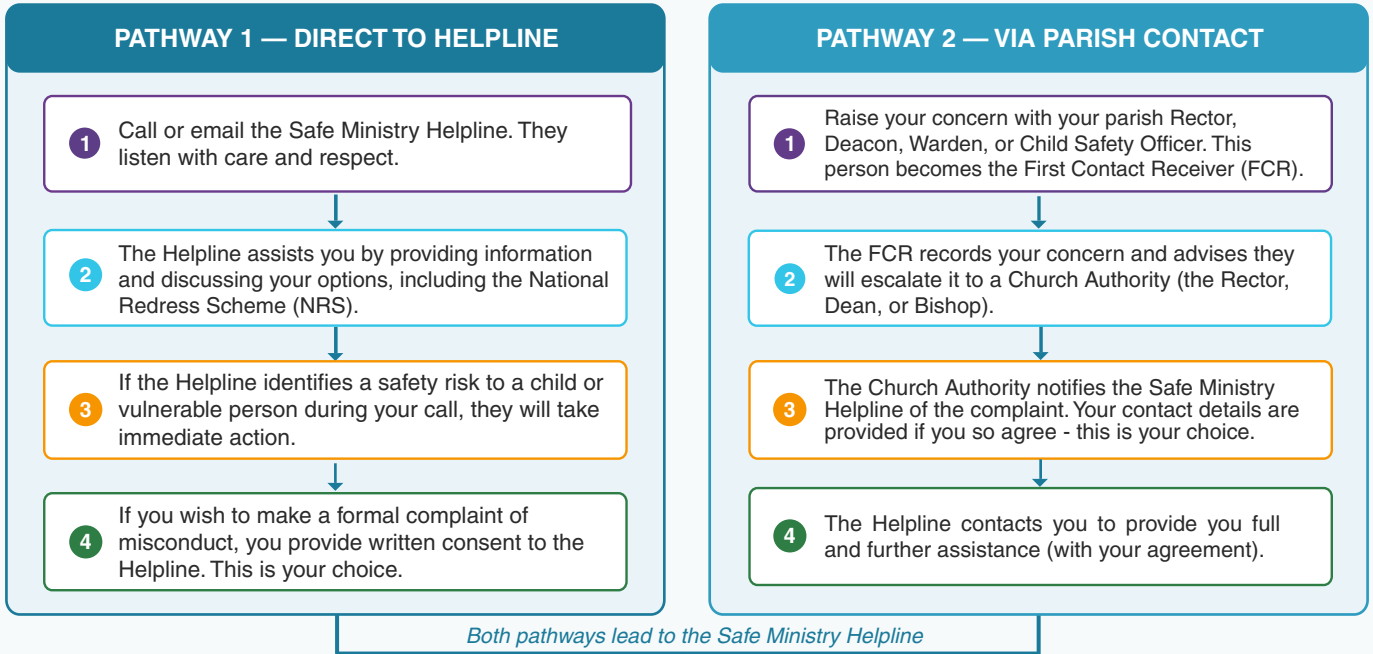
1800 070 511

csc@safercommunities.net.au

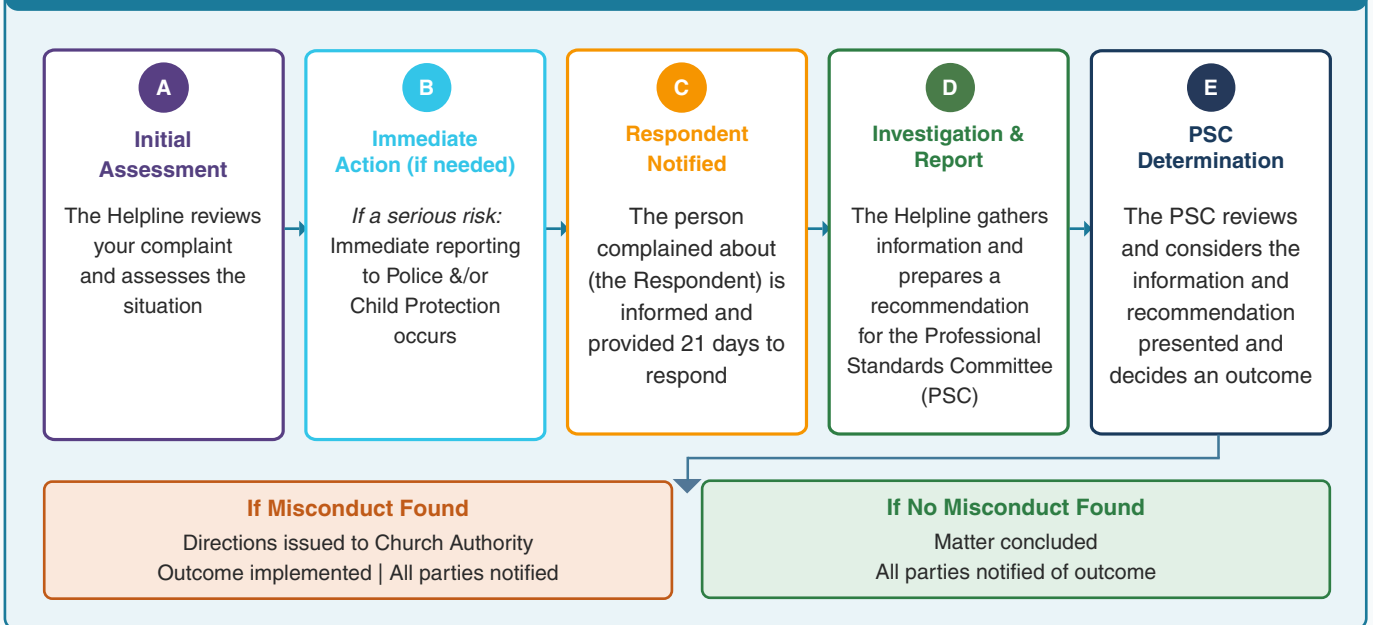
Creating Safer Communities is the Diocese's independent, external organisation responsible for receiving, assessing and investigating reports of misconduct against Church Workers.

HOW TO REPORT A MISCONDUCT CONCERN & WHAT TO EXPECT

There are two ways to report a concern or complaint of misconduct — both pathways lead to the Safe Ministry Helpline.



WHAT HAPPENS AFTER YOUR COMPLAINT IS RECEIVED BY THE SAFE MINISTRY HELPLINE



YOUR RIGHTS & PROTECTIONS AS A COMPLAINANT

- Confidentiality**
 Your personal information is handled with strict confidentiality
- Regular Updates**
 You will receive progress updates on your complaint at every stage
- Support Available**
 Information on support services and the NRS is provided to you
- Independent Process**
 The Safe Ministry Helpline operates independently to ensure an impartial process